

## DECK TILES WARRANTY

Effective date May 1, 20219

### 1 YEAR LIMITED WARRANTY FOR BUILDDIRECT COMPOSITE INTERLOCKING DECK TILES

#### This warranty is valid for BuildDirect Composite Interlocking Deck Tiles

BuildDirect recommends that all Deck Tiles are professionally installed for a valid warranty. BuildDirect will replace any Composite Interlocking Deck Tile product used in the proper application which splinters, flakes, corrodes, or becomes structurally un-fit from rotting, splitting, warping, cupping, checks, or damage caused by termites or fungal decay within 1 year from the date of purchase.

This Warranty does not cover the cost of installation, removal of debris/waste, reinstallation, color variations or fading.

BuildDirect's sole obligation is limited to replacement of Composite Interlocking Deck Tiles only and shall have no further obligation or liability except as stated herein.

BuildDirect may elect to pay a percentage of the original purchase price under the Prorated Schedule within the warranty in lieu of replacement of Composite Interlocking Deck Tiles.

#### Limitations:

This Warranty does not apply to any Composite Interlocking Deck Tiles which is:

1. Damaged by physical abuse, acts of God, acts of war
2. Has not been installed in accordance with provided installation guidelines, local building codes, deed restricted community rules and regulations
3. Has been abused and /or placed under abnormal residential or commercial applications
4. Has been used, modified or otherwise treated in a manner not intended by BuildDirect
5. A malfunction of any product not provided by the BuildDirect with which Composite Interlocking Deck Tiles is used or combined.
6. **Normal wear and tear. This warranty does not cover product defects on installed decks that were apparent at or prior to installation.**

Failure to follow or notice any restrictions supplied with the product or not in accordance with local building codes, deed restricted community rules and regulations shall make the warranty null and void and of no further effect.

BuildDirect reserves the right to inspect the materials, investigate any and all claims in which a claim has been made. Any and all construction utilizing Composite Interlocking Deck Tiles must be in accordance with all local zoning and or building codes. The Consumer/Contractor assumes

all risk and liability associated with the construction and use of Composite Interlocking Deck Tiles. BuildDirect recommends taking all necessary steps to ensure the safety of everyone involved in the use and construction of Composite Interlocking Deck Tiles, but not limited to, wearing/using the proper safety equipment.

In obtaining refund or replacement, the original owner must submit its claim along with this warranty certificate, original purchase invoice noting purchase date, pictures of defective products and a detailed description to: Customer Resolution Team [claims@bulldirect.com](mailto:claims@bulldirect.com)

BuildDirect's warranty shall apply only to Composite Interlocking Deck Tiles products. In no event shall BuildDirect be liable for labor or other expenses incurred by the purchaser, or special, incidental, exemplary or consequential damages of any kind of BuildDirect's liability arising out of the manufacture, sale or supply of the Composite Interlocking Deck Tiles or their use, whether based upon warranty, contract, tort or otherwise shall not exceed the actual purchase price paid by the purchaser for the Composite Interlocking Deck Tiles products.

The Consumer/Contractor acknowledges that Composite Interlocking Deck Tiles products are not structural lumber and therefor may not be used as such. The Purchaser is solely responsible for the use and application of any and all Composite Interlocking Deck Tiles products determining suitability, and compliance with applicable building and safety codes for a specific application.

BuildDirect shall not be bound by any statement or representation as to the performance of Composite Interlocking Deck Tiles other than what is contained in this warranty. No person or entity is authorized by BuildDirect to make such statements or representations. This Warranty shall not be amended or altered except in written form and signed by BuildDirect and Purchaser.

This warranty is exclusive and in lieu of any other warranties expressed or implied as to the merchantability, fitness for a particular purpose or non-infringement with respect to Composite Interlocking Deck Tiles.

In no case shall BuildDirect be liable for any incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on implied warranties. This warranty shall be read and construed subject to any such statutory provisions. This warranty gives you specific legal rights. You may have other rights, which vary from state to state.